PROFESSIONAL FOCUS + GOOGLE IT SUPPORT CERTIFICATE

Description and Outcomes

Developed in partnership with Google, the Professional Focus + Google IT Support Certificate program is a unique opportunity for you to earn the Google IT Support Career Certificate with the advantage of Purdue Global faculty and support and earn a Purdue Global micro-credential in a focus area at the same time.

The Google IT Support Certificate is designed to prepare learners for entry-level roles in information technology. Examples of job opportunities include: database administrator, IT specialist, tech support specialist, systems analyst, network engineer, help desk technician, IT support specialist, IT technician, computer user specialist, and IT assistant.

Qualified credits earned in fulfillment of this certificate program may be transferable to certain Purdue Global degree programs.

Micro-credential

In addition to the core Google IT Support Career Certificate courses, you will choose from select micro-credentials to allow you to personalize your program to your individual career interests. A micro-credential is a course or grouping of courses that represents a focused skill or area of knowledge.

Program Length

The Professional Focus + Google IT Support Certificate program consists of a minimum of 46 quarter credit hours. Upon successful completion of the program, you will be awarded a certificate.

Program Outcomes

1. Foundational Concepts: Learn about different areas of IT, like computer hardware, the internet, computer software, troubleshooting, and customer service. Specific content areas include troubleshooting and customer care, networking, operating systems, system administration, and security.
2. Synthesis: Recommend a required help desk personnel training program using IT support skills.

General Education Literacies and Professional Competencies

In addition to the discipline-specific outcomes, general education literacies and professional competencies are integrated throughout your academic program. You can review the general education literacies and professional competencies associated with your academic program in the General Education and Professional Competency Requirements (https://catalog.purdueglobal.edu/undergraduate/general-education-professional-competency-requirements/) section of this Catalog.

Program Availability

For program availability, please refer to the U.S. State and Other Approvals (https://catalog.purdueglobal.edu/policy-information/university-information/accreditation-approvals-memberships/) section and Program Availability Information (https://www.purdueglobal.edu/catalog-program-availability-info.pdf).

Policies

Admissions Requirements

Upon enrollment in the Professional Focus + Google IT Support Certificate, you are required to select a micro-credential.
If you have completed the Google IT Support Career Certificate and provide evidence of such to the Office of the Registrar prior to the first day of your first term, you will receive credit for IN220 Help Desk Support I, IN221 Help Desk Support II, and IN222 Help Desk Support III.

If you have not fully completed the Google IT Support Career Certificate, you will take IN220 Help Desk Support I, IN221 Help Desk Support II, and IN222 Help Desk Support III as part of your program. By enrolling in this program to take these courses, you consent to allow Purdue Global to share such information about you as will permit Google to consider and award this certificate.

Progression Requirements

- The IN220 Help Desk Support I, IN221 Help Desk Support II, and IN222 Help Desk Support III course series must be taken in sequence.
- Purdue Global will notify Google once you successfully complete the IN220 Help Desk Support I, IN221 Help Desk Support II, and IN222 Help Desk Support III course series, whereupon Google will consider the award of their Google IT Support Career Certificate. The Google IT Support Career Certificate, if awarded, will be issued directly by Google.
- You may not use credit for prior learning to fulfill the IT Support in Action course. This requirement must be completed at Purdue Global.

Certification, State Board, and National Board Exams

Certification and licensure boards have state-specific educational requirements for programs that lead to a license or certification that is a precondition for employment. Prospective and current students must review Purdue Global's State Licensure and Certifications (https://www.purdueglobal.edu/about/accreditation/licensure-state-authorizations/) site to view program and state-specific licensure information.

Licensure-track programs may limit enrollment to students in certain states; please see Purdue Global's Program Availability Information (https://www.purdueglobal.edu/catalog-program-availability-info.pdf) to determine enrollment eligibility.

You are responsible for understanding the requirements of optional certification exams. Such requirements may change during the course of your program. You are not automatically certified in any way upon program completion. Although certain programs are designed to prepare you to take various optional certification exams, Purdue Global cannot guarantee you will be eligible to take these exams or become certified. Your eligibility may depend on your work experience, completion of education and/or degree requirements, not having a criminal record, and meeting other certification requirements.

Degree Plan

The 🌐 icon appears in the title of traditional courses that are also available as a set of module courses. Module course availability may be limited to certain academic calendars. See Course

Types (https://catalog.purdueglobal.edu/policy-information/university-information/approach-to-learning/) *for information about module courses.*

Program Requirements

Code	Title	Credits
Core Requirements		
IN220	Help Desk Support I	5
IN221	Help Desk Support II	5
IN222	Help Desk Support III	5
IT Support in Action [1]		1-4
Total Core Requirements		16-19
Micro-credential Requirements		
Micro-credential Courses (see below)		20-30
Total Micro-credential Requirements		20-30
Open Elective Requirements		
Open Electives [2]		0-10
Total Open Elective Requirements		0-10
TOTAL CREDITS		46

[1] Depending on the length of your chosen micro-credential, you will take one of the following culminating courses to fulfill this requirement: IN341 IT Support in Action, IN342 IT Support in Action, IN343 IT Support in Action, IN344 IT Support in Action.

[2] The number of open elective credits required may range from 0-10 credits depending on the length of your chosen micro-credential.

Micro-credential Requirements

Students in this program are required to select one of the following micro-credentials:

- Accounting Fundamentals Micro-credential (https://catalog.purdueglobal.edu/bulletin/accounting-fundamentals/)
- Business Development Micro-credential (https://catalog.purdueglobal.edu/bulletin/business-development/)
- Business Fundamentals Micro-credential (https://catalog.purdueglobal.edu/bulletin/business-fundamentals/)
- Business Start-up Fundamentals Micro-credential (https://catalog.purdueglobal.edu/bulletin/business-start-up-fundamentals/)
- Cloud Computing Fundamentals Micro-credential (https://catalog.purdueglobal.edu/bulletin/cloud-computing-fundamentals/)
- Cybersecurity Fundamentals Micro-credential (https://catalog.purdueglobal.edu/bulletin/cybersecurity-fundamentals/)
- Data Intelligence Micro-credential (https://catalog.purdueglobal.edu/bulletin/data-intelligence/)
- Game Development Micro-credential (https://catalog.purdueglobal.edu/bulletin/game-development/)
- Global Marketing Management Micro-credential (https://catalog.purdueglobal.edu/bulletin/global-marketing-management/)
- Health Care Administration Micro-credential (https://catalog.purdueglobal.edu/bulletin/health-care-administration/)
- Health Informatics Micro-credential (https://catalog.purdueglobal.edu/bulletin/health-informatics/)
- Health Information Management Micro-credential (https://catalog.purdueglobal.edu/bulletin/health-information-management/)
- Human Resource Management Micro-credential (https://catalog.purdueglobal.edu/bulletin/human-resource-management/)
- IT Fundamentals Micro-credential (https://catalog.purdueglobal.edu/bulletin/it-fundamentals/)
- Leadership Micro-credential (https://catalog.purdueglobal.edu/bulletin/leadership/)
- New Media Writing Micro-credential (https://catalog.purdueglobal.edu/bulletin/new-media-writing/)
- Psychology Micro-credential (https://catalog.purdueglobal.edu/bulletin/psychology/)
- Social Problems, Prevention, and Crisis Intervention Micro-credential (https://catalog.purdueglobal.edu/bulletin/social-problems-prevention-crisis-intervention/)
- Sport Management Micro-credential (https://catalog.purdueglobal.edu/bulletin/sport-management/)
- Supply Chain Logistics Micro-credential (https://catalog.purdueglobal.edu/bulletin/supply-chain-logistics/)
- Supply Chain Procurement Management Micro-credential (https://catalog.purdueglobal.edu/bulletin/supply-chain-procurement/)